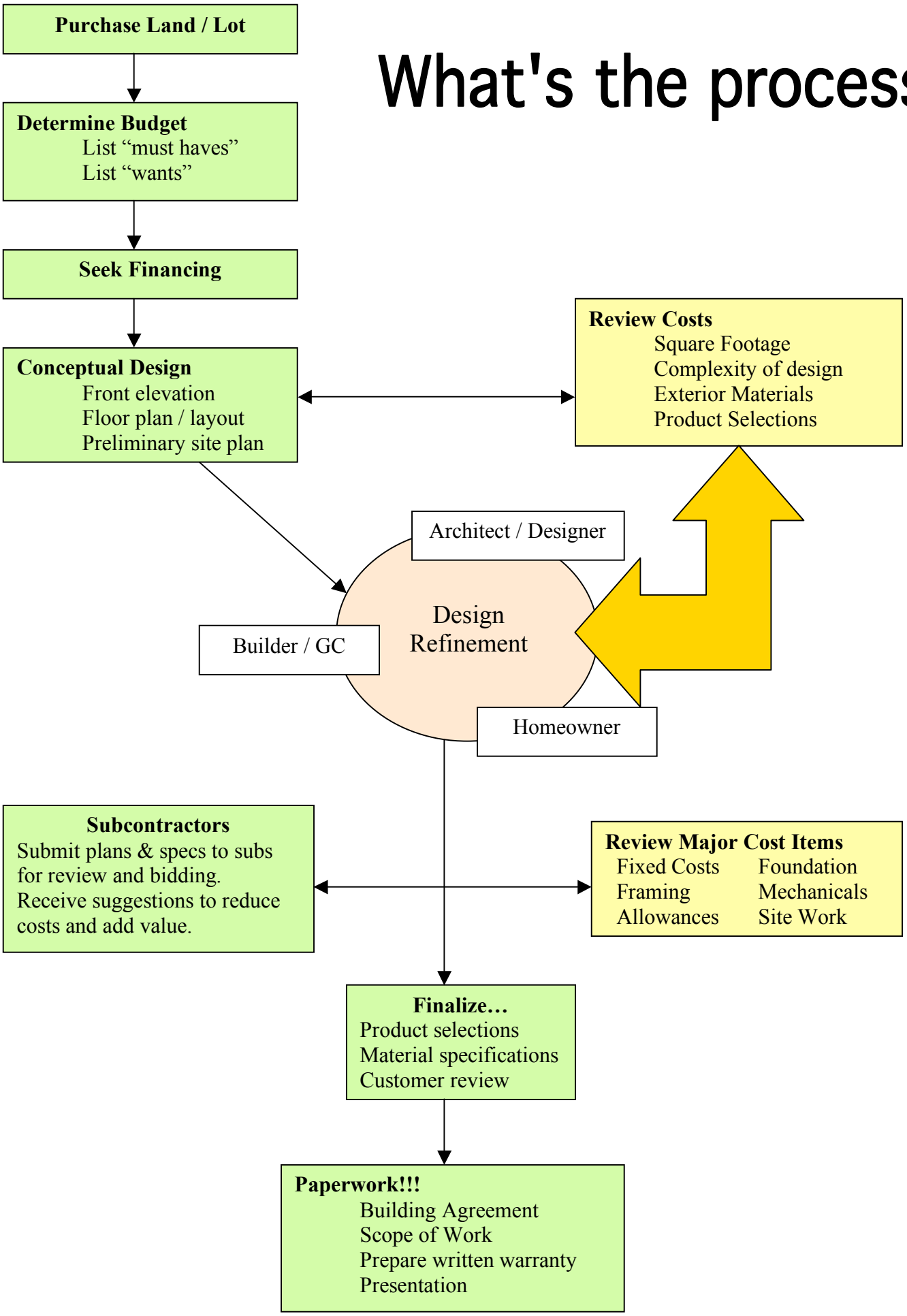What's the process?